


## Return Items You Ordered

You can return many items sold on Amazon.com. When you return an item, you may see different return options depending on the seller, item, or reason for return. Need to return an item?

1. Login to your Amazon Business account. From your account menu, go to **Your Orders**.
2. Locate the orders you wish to return and click **Return or replace items**.

ORDER PLACED November 16, 2019	SHIP TO Vishak Gopalan ▾	PLACED BY Vishak Gopalan ▾ SBCC Tier 2	TOTAL \$40.13	PO# SBCC-20191116-2 ORDER # 113-7650355-8837022 <a href="#">View order details</a>   <a href="#">Printable Order Summary</a>
-----------------------------------	-----------------------------	--	------------------	--

**Delivered Sunday**  
Your package was delivered. It was handed directly to a resident.



**Electronics Organizer, Jelly Comb Electronic Accessories Cable Organizer Bag Waterproof Travel Cable Storage Bag for Charging Cable, Cellphone, Mini Tablet (Up to 7.9") and More (Orange and Gray)**  
Sold by: Jelly Comb Direct ▾ | [Product question? Ask Seller](#)  
Return eligible through Jan 31, 2020  
**\$13.99**  
**Business Price**

[Track package](#)

[Print packing slip](#)


[Return or replace items](#)

[Share gift receipt](#)

[Write a product review](#)

3. Choose the item(s) you wish to return and a reason you are returning.

### Choose items to return


 **AmazonBasics Office Stapler with 1000...**  
Size: 1-Pack  
\$6.84  
[Details ▾](#)

Why are you returning this?  
[Choose a response ▾](#)

4. When selecting return options, select **UPS Dropoff**. If you do not see this option at first, click on **Other Return Options**. Do NOT select the UPS Store drop off option. This will result in a QR code that your on campus mailroom cannot accept.

If your item is eligible for Free Returns, you will notice there is no charge for this option. See more about free returns below.

**How will you mail your return?**  
445 RANCHO SIENNA LOOP, GEORGETOWN, TX, 78628-2001 [Change address](#) ▾



[Details](#) ▾

<input checked="" type="radio"/>	<b>Kohl's Dropoff – no box or label needed</b>	<b>\$0.00</b>
	<b>Recommended</b> <a href="#">Why?</a>	
	Find a participating Kohl's store Kohl's will pack, label, and ship your return for free. Show the return shipping code on your smartphone at Kohl's. Printer not required.	
<input type="radio"/>	<b>The UPS Store Dropoff – no box or label needed</b>	<b>\$0.00</b>
<input type="radio"/>	<b>UPS Dropoff</b>	<b>\$0.00</b>
	<a href="#">2 OTHER RETURN OPTIONS</a> ▾	

## Prepare and ship your return

After you've followed the prompts in the Online Returns Center link above:

1. **Prepare your package for return.**

Pack your item securely, inserting any paperwork that was included when you requested your return from the Online Returns Center. If you don't have the original product packaging, use a sturdy box and include padding such as packing bubbles or newspaper. Attach your return label to the package.

2. **Ship your return based on the return shipping option you selected.**

For more information on the return shipping options, go to [About Return Shipping](#).

## About Free Returns

Amazon.com offers free returns on most items delivered to an address in the 50 United States. Look for “Free returns” next to the price to confirm that the item qualifies for free returns.

- Only product(s) that say they are eligible for Free Returns on the product detail page are eligible for Free Returns.

DAILY/RITUAL

**Amazon Brand - Daily Ritual Women's Soft French Terry Legging**

★★★★☆ ▾ 90 ratings | 7 answered questions

Price: **\$12.50 - \$18.50** ✓prime & **Free Return on some sizes and colors**

## To receive Free Returns on your eligible product(s)

- No minimum purchase is required to receive Free Returns.
- Free Returns is available to delivery addresses in the 50 states of the United States only, including Alaska and Hawaii. Free Returns is available to APO/FPO addresses when using a United States zip code only. Additional geographic shipping restrictions may apply to particular products.
- If you're not satisfied with your purchase, return the eligible product(s) in new and unworn condition in the original packaging for a full refund in accordance with our returns policy. We do not refund the original shipping fees, however.
- All product packaging and certificates of authenticity, grading, and appraisal must be returned with the product. Any product(s) returned without original documentation will be rejected. Any product(s) that have been resized, damaged or otherwise altered after delivery will not be accepted for return.
- Eligible product(s) must be returned using a trackable shipping method. Specific return options depend on your location. If you have any questions, contact our Customer Service and we will guide you through the process. Go to [About Return Shipping](#) for more information.
- Amazon will process your return and issue a full refund with no deduction for return shipping after receiving your return of the eligible product(s). If your return is not a result of an Amazon error, we will not refund the original shipping fees. In addition, some special product, order, or handling fees may still apply.

## Return Shipping Costs

Return shipping fees are communicated in the Online Returns Center when you choose the shipping method for your return. Delivery addresses in the 50 United States (U.S.) and APO/FPO addresses using a U.S. zip code are eligible for [Free Returns](#).

If you return an item using a paid method (dropoff or pickup), the cost of return shipping as well as any restocking fees that may apply, will be deducted from your refund.

If you choose to ship the item on your own, you'll pay the carrier at the time you ship your return. If the return is the result of an Amazon error, we'll refund your return shipping costs up to a maximum amount.

For more information about refunds and refund amounts, go to [About Refunds](#).