

# Online Education Specialist in Organizational Leadership Conflict Resolution Concentration

36 Credit Hours

## Admission Requirements:

- Application and processing fee
- Official transcripts in English of all previous colleges attended. The transcripts must indicate an earned Bachelor's degree and Master's degree from a regionally accredited college or university
- Minimum graduate cumulative GPA of 3.0, probationary status may be granted for lower GPA's
- Completion of a writing exercise in response to a prompt provided by ACU
- Professional CV or resume

## Cost:

- Per Credit - \$767
- Per Course: \$2,301
- Resource Fees: \$2,400 (\$200 per 7 week session)
- Estimated Total Tuition: \$30,012



## Graduation Requirements:

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## Job Outlook in Texas:



**7,100 Jobs**  
Open in 2020\*



**4,490**  
Unique Postings (9/16-12/21)



**\$84,100** per year  
Median Earnings

\*Filtered by the proportion of the national workforce in these occupations with a Bachelor's degree.  
Source Emsi Analyst 2022.

## Acquired Skills:

### Top Hard Skills

- Strategic Planning
- Student Services
- Curriculum Development
- Academic Affairs

### Top Common Skills

- Leadership
- Training
- Communications
- Management

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## Curriculum:

### **LEAD 711: Theories & Practices of Effective Leadership**

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Assists students in understanding personal leadership styles including personality type and communication style. Exposes students to relevant literature on emotional intelligence and interpersonal neurobiology as it relates to leadership. Students will reflect upon the role of Christian vocation and calling in their leadership development.

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## Conflict Resolution Concentration Courses:

### **CONR 602: The Dynamics of Interpersonal Conflict\***

The Dynamics of Interpersonal Conflict is a graduate-level course that addresses the fundamental aspects of understanding, analyzing, and managing interpersonal conflict. Students will examine contributing factors to conflict such as communication, emotions, and identity. Course material is theoretical as well as practical. The course provides foundational material that students will apply throughout the program.

\*A \$55 resource fee applies to this course.

### **CONR 603: Negotiation - Principles & Practice**

Negotiation is a comprehensive study of the conceptual and interpersonal skills required to engage in effective negotiation. Topics include analyzing the negotiation context, preparing a negotiation plan, conducting negotiation sessions, resolving impasses, and documenting agreements. The course entails an emphasis on development, analytical, and interpersonal negotiation skills.

### **CONR 604: Mediation - Principles & Practice**

A graduate-level course focusing on the art and science of facilitating conversations and negotiations between parties in conflict. Designed for individuals in leadership roles in a wide variety of organizational and personal environments, as well as individuals seeking professional work in conflict resolution, the course presents opportunities for personal assessment and development of party and group facilitation, problem-solving skills, and approaches for conflict management through the role of mediator.

### **CONR 606: Theory 1**

This course introduces students to various communication and social/political theories as means to explain, predict, and ultimately resolve conflict between individuals and groups. The course makes extensive use of television and film to illustrate theoretical analyses of interpersonal and group communication and conflict.

### **CONR 725: Beyond Power: The Theory and Practice of Appropriate Decision Making**

This course explores organizational decision theory and provides students with practical alternatives to hierarchical policy-making and enforcement. Using proven conflict management strategies and techniques, students will learn to reverse-engineer potential problems, create a culture of collaboration and resiliency, and value inclusivity within an organization.

# Online Education Specialist in Organizational Leadership Healthcare Administration Concentration

36 Credit Hours

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# Education Specialist in Organizational Leadership Healthcare Administration Concentration



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work to integrate knowledge into decision-making about methodologies and designs within alignment case studies.

## Healthcare Administration Concentration Courses:

### **HCAD 621: Healthcare Policies and Ethics**

An overview of policy, regulations, and ethical issues impacting healthcare. Topics include privacy, regulatory compliance, ethical choices in patient care, and healthcare reform. Students will explore healthcare policy and the challenges that arise as the market responds to policy and change.

### **HCAD 627: Innovation and Trends in Healthcare**

Introduces current trends and opportunities throughout the healthcare industry. Topics include the role of information technology, innovative approaches to delivery, and other components that influence patient care.

### **Choose 3 courses from the following:**

### **HCAD 605: Community & Population Health: Transforming the Healthcare System**

Healthcare leaders face an ever-increasing need to address the population health needs of the communities they serve. This course examines reasons and responses driving the whole healthcare industry transformation towards population health management and community well-being. Topics include understanding populations, engaging in new partnerships, system responses, and program measurement.

**HCAD 632: Conflict Management in Healthcare Organizations Examines the underlying sources of conflict in healthcare settings and presents specific theories and techniques of negotiating among and between medical professionals and administration. While collaboration is emphasized, the course also presents tactics for securing essential terms in bargaining and group facilitation skills for building consensus.**

### **HCAD 644: The Healthcare Revenue Cycle and Payment Methodologies**

An introduction to healthcare payment methodologies and revenue cycle operations. Students will explore how optimizing the revenue cycle enhances the patient experience and improves financial outcomes. Topics include how policy shapes healthcare payment, introduction to third party payers, history of reimbursement, revenue cycle components and its role in healthcare financing.

### **HCAD 656: Healthcare Informatics**

An introduction to the field of healthcare analytics with emphasis on the application of statistical concepts, procedures, and tools to add value to healthcare leaders in making clinical and management decisions.

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# Education Specialist in Organizational Leadership Higher Education Concentration



## Concentration Courses Continued:

### **HCAD 664: Health Information Systems**

This course provides an overview of health information systems with an emphasis on case studies of systems utilized in areas of patient care, clinical decision support, disease, artificial intelligence, demographic surveillance, imaging, simulation, and safety and environmental assessment. Legal and ethical issues are also addressed.

### **HCAD 681: Issues in Marketing Health Services**

Discusses and applies the concepts of healthcare planning and marketing to healthcare delivery, assessment of community needs, and resource planning in both ambulatory and clinical settings. Includes health services planning and trends, demand for and use of health services, research methods, and sources of marketing and planning data.

### **HCAD 687: Advanced Topics in Healthcare Personnel and Interdisciplinary Team Leadership**

Focuses on the essential role of human resources management within healthcare organizations. Serves as a comprehensive foundation for all aspects of human resources planning, development, and administration.

### **HCAD 691: Healthcare Strategic Management**

Addresses strategy formation, content, implementation, and performance in a variety of healthcare contexts including providers, plans, systems, suppliers, pharmaceuticals, and biotechs.

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## Higher Education Concentration Courses:

### **HIED 611: Foundations of Higher Education**

A comprehensive introduction to American higher education, including its historical development, structure, roles, and diverse characteristics. A special focus will be placed on the interplay of Christian faith with the historical development of American higher education.

### **HIED 635: Higher Education Resource Management**

A comprehensive introduction to managing resources in a higher education setting. A special emphasis is placed on budgeting and financial planning.

### **HIED 643: Legal and Ethical Issues in Higher Education**

Provides an examination of the major legal and ethical issues confronting contemporary higher education professionals. Emphasis is placed on federal regulations and mandates, constitutional issues, tort liability, contractual relationships, distinctions between public and private sector institutions of higher education and ethical standards for professionals in higher education.

### **HIED 652: Foundations of Enrollment Management**

This course provides students with a historical overview of enrollment management, significant concepts related to the field, and professional foundations on which to build.

### **HIED 658: Retention and College Student Success**

This course emphasizes the continuing nature of enrollment management once students enroll as freshmen. Topics and competencies will provide a solid understanding of the importance of student retention as it relates to overall college student success.

# Online Education Specialist in Organizational Leadership Learning with Emerging Technologies Concentration

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## Learning With Emerging Technologies Concentration Courses:

### **EDUO 651: Continuous Improvement of Digital Learning**

Students within this course examine the attributes of effective Technology-Enhanced Learning Environments, and the considerations involved for ensuring their appropriate and relevant design, development, and integration. Students explore key strategies and factors for success in implementation and long-term adoption by teachers and learners and demonstrate essential skills for beneficial application.

### **EDUO 652: Leading Evolving Digital Learning Systems**

This course prepares educational leaders with the skills needed to address the challenges and trends associated with implementing emerging technology practices and strategies within a learning environment. Students explore central theoretical, social, and technical factors impacting the identification, planning, and introduction of appropriate solutions. In addition, students will gain relevant experience in evaluation and discernment based on research into significant emerging developments within the learning context.

### **EDUO 661: Capstone in Curriculum and Instruction**

Provides a culminating, student-centered, student-directed experience in which students analyze and synthesize knowledge, skills from across their program to demonstrate mastery of learning. A capstone course.

### **EDUO 677: Adult Development and Learning Through Technology**

The purpose of this course is to advance the understanding of the basic principles behind motivating adults to learn through exploration of self-directed and transformative learning, experience and learning, body and spirit in learning and learning in the digital age. Procedures for implementing these principles to bring about change in adult behavior will be explored.

### **EDUO 678: Instructional Design and Technology**

This course will focus on the theory and structure of the instructional design process to support teaching and learning. More specifically, the learner will develop competencies for planning, implementing and evaluating appropriate instructional media, methods, and materials to support constructivist learning. Students will utilize a systems approach to design and develop a piece of instruction. The four phases of instructional design, analysis, design, development, and evaluation, in the context of appropriate models will be examined.

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## Positive Leadership Concentration Courses:

### **LEAD 736: Foundations of Positive Leadership**

In this course, students are exposed to the foundations of the field of positive leadership, and positive organizational scholarship, including theories and frameworks in positive leadership. Topics include: revisiting strengths and assessments in LEAD 714, developing a more thorough understanding and implementation of self-leadership strategies, reflecting on values, morals, ethical decision making and their identity as a positive leader.

### **LEAD 751: Positive Organizational Culture**

Students learn why culture matters in organizational success and how to create a positive culture. Topics include: macroculture and microculture, workplace design, culture at different stages of the growth/change cycle, purpose-driven cultures, cultures of teamwork, learning and innovation, and toxic cultures vs. cultures that promote health and well-being.

### **LEAD 752: Leading with Positive Communication and Virtue**

Students learn the foundations of positive communications and virtue in organizations. Topics include: implementing positive communication strategies, identifying positive energizers/creating positive energy networks, and understanding features of virtuous organizations such as gratitude and forgiveness.

### **LEAD 756: Leading Flourishing Organizations**

Students learn the foundation and skills needed to lead flourishing organizations. Topics include: health and well-being in the workplace, organizational trust, peace and social responsibility, building effective teams, diversity, and revisiting self-leadership strategies.

### **LEAD 757: Positive Organizational Culture and Resilience**

Students learn the foundation and skills needed to promote positive organizational culture and resilience in organizations. Topics include: creating positive organizational culture, competing values framework, environmental design, incorporating creativity, innovations, and play to promote resilience, leading through crisis, and revisiting self-leadership strategies.